

WHERE
CAN
I GO?



LGBTIQ+ YOUTH
HOMELESSNESS INFO



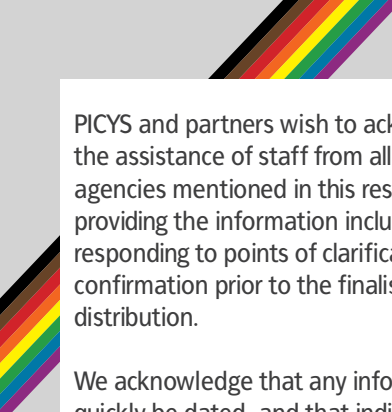
CITY OF VINCENT



City of Perth



Government of Western Australia
North Metropolitan Health Service
Mental Health, Public Health and Dental Services



PICYS and partners wish to acknowledge the assistance of staff from all the agencies mentioned in this resource for providing the information included and responding to points of clarification and confirmation prior to the finalisation and distribution.

We acknowledge that any information can quickly be dated, and that individuals' experiences at services can vary.

We hope any future updated edition will include an increase in suitable, safe, secure, affordable accommodation and housing options for young LGBTIQ+ and gender diverse people.

Thank you to all the good people involved in this project.

ANDREW HALL
PICYS EXECUTIVE OFFICER



Produced by PICYS, 2019
PO Box 1062, West Leederville, WA 6901
WWW.PICYS.ORG.AU

Design by Nadine Wright Toussaint



We acknowledge the Aboriginal peoples as the traditional custodians of country throughout Australia and pay respect to them and their cultures, and the Elders past, present and emerging.



INDEX

HOMELESSNESS SERVICES

PAGE 1 Crisis Short Term Accommodation Services

PAGE 2 Medium and Long Term Transitional Accommodation

PAGE 3 Support for Young People facing Homelessness

RESOURCES FOR SUPPORTING LGBTIQ+ YOUNG PEOPLE'S WELLBEING

PAGE 3 General support for LGBTIQ+ young people

PAGE 5 Support for families and carers of LGBTIQ+ young people

PAGE 5 Resources and Research

PAGE 6 Significant Days or Events

RESOURCES FOR SUPPORTING TRANS YOUNG PEOPLE'S WELLBEING

PAGE 7 Gender marker change info

PAGE 8 Medical Transition Services

PAGE 8 Pronouns

HOMELESSNESS SERVICES

KEY



LGBTI – targeted accommodation support



Will respect identity and pronouns



Can provide single-person housing



Can provide multiple-person housing



Can provide two-person housing



Can provide single-person room in accommodation service



Supplies gender-neutral accommodation



Will put YP where they feel comfortable out of two gendered wings

CRISIS SHORT TERM ACCOMMODATION SERVICES

AYLA (Assisting Your Life to Achieve Inc.)

Copelands



08 9414 7286

www.aylainc.org.au

10 McKinnon St, Cockburn Central, WA 6164

LGBTQI+ youth crisis and transitional accommodation service, in the City of Cockburn. Residents also receive services from their Wellness Centre to assist in overcoming hardships they may be facing.

YShac (Anglicare WA)



www.anglicarewa.org.au/get-help/housing-and-homelessness/y-shac

Y-Shac Rockingham

08 9523 3400

yshac.rockingham@anglicarewa.org.au

Y-Shac Spearwood

08 9412 0673

yshac.spearwood@anglicarewa.org.au

Y-Shac assists young people aged between 15-20 years old who are homeless or at imminent risk of homelessness in crisis accommodation and 16 - 25 year olds who are in transitional housing.

TINOCA



08 9307 4520

www.youthfutureswa.org.au/homelessness-services-tinoca

Crisis accommodation service in Perth's northern suburbs for young people aged 15-19 who are experiencing homelessness or are unable to stay in their family home.

Indigo Junction Youth Services



08 9274 5382

youth@indigojunction.org.au

www.indigojunction.org.au

Emergency and community housing with 24hr support form youth workers for 15-25 year old young people in Midland.

AYAS (Armadale Youth Accommodation Service)

08 9497 1351

www.parkerville.org.au/services/youth-services/armadale-youth-accommodation-service

Armadale Youth Accommodation Service is a short term crisis accommodation setting that accommodates young people between the ages of 15 and 20 years. Armadale Youth Accommodation Services can accommodate young people for a period of up to 3 months.



Youth Accommodation Support Services (Mission Australia)

08 9329 4480

yasswa@missionaustralia.com.au

www.missionaustralia.com.au/servicedirectory

Young people aged 15 to 18 who are homeless or at risk of homelessness, who require crisis or transitional accommodation.



MEDIUM AND LONG TERM

TRANSITIONAL ACCOMMODATION

PICYS

08 9388 2791

info@picys.org.au

www.picys.org.au

22 Blencowe St, West Leederville, WA 6007

Provides the HouseHold Network (HHN) and PILLAR programs to support young people experiencing homelessness. HHN provides medium to long term supported accommodation in the West Leederville and near by suburbs in housing for young people aged 16 to 25 who are at risk of homelessness or homeless. PICYS also offer Base Camp and Base Camp aGender – open drop-in times.



AYLA (Assisting Your Life to Achieve Inc.) Copelands

08 9414 7286

www.aylainc.org.au

10 McKinnon St, Cockburn Central, WA 6164

LGBTQI+ youth crisis and transitional accommodation service, in the City of Cockburn. Residents also receive services from their Wellness Centre to assist in overcoming hardships they may be facing.



Foyer (Anglicare WA)

1800 185 685 or 08 6240 7200

hello@foyeroxford.org.au

www.foyeroxford.org.au

196 Oxford St, Leederville, WA 6007

Foyer Oxford is a cutting edge youth housing service that offers medium to long term supported accommodation for young people aged 16 to 24 who are in full-time education, training or employment.



YES Housing (Anglicare WA)

08 9263 2009

yeshousingduty@anglicarewa.org.au

www.anglicarewa.org.au/get-help/housing-and-homelessness/yes!-housing

YES! Housing (Youth Externally Supported Housing) helps young people aged 15 to 25 who are homeless or at risk of homelessness to access and maintain stable, longer term housing with added support to develop independent living and tenancy skills. This is done through case planning and advocacy that is totally unique so young people are supported to achieve their goals.



Youth Accommodation Support Services (Mission Australia)

08 9329 4480

yasswa@missionaustralia.com.au

www.missionaustralia.com.au/servicedirectory

Young people aged 15 to 18 who are homeless or at risk of homelessness, who require crisis or transitional accommodation.



SUPPORT FOR YOUNG PEOPLE FACING HOMELESSNESS

Street Connect (Anglicare WA)

0418 942 475

www.anglicarewa.org.au/get-help/youth-services/street-connect

During the day the Street Connect Mobile resource Centre is located in Perth CBD. Please call to find location on the day. Street Connect aims to make connections with marginalised young people who gather regularly in public places, or are sleeping rough and engage them in positive life changes.

Passages Youth Engagement Hub

08 9228 1478

passages@svdpwa.org.au

www.passages.org.au

143 Edward Street, Perth, WA 6000

Passages is a youth engagement hub providing a non-judgemental safe space to our communities most marginalised and at risk young people in Perth and Peel. Young people aged 12 to 25 have a safe, friendly and positive place to access support and referrals to essential services.

Base Camp aGender at PICYS

08 9388 2791

info@picys.org.au | www.picys.org.au

22 Blencowe St, West Leederville, WA 6007

A monthly drop-in space for trans and gender diverse young people who are experiencing homelessness. It's a place to be with peers and be themselves in a safe and supportive space.

YouthBeat (Mission Australia)

08 6212 8700

youthbeatwa@missionaustralia.com.au

www.missionaustralia.com.au/servicedirectory

Provides safety, information and guidance for young people at risk and connects them with local community services, family and peers

through mobile outreach to young people in the Northbridge and inner city areas. Youthbeat can provide counselling and goal setting, and runs a recreation program for young people on Thursday and Friday nights.

Crossroads West Transitional Support Service

08 9328 1600

tss@aus.salvationarmy.org

www.salvationarmy.org.au/locations/western-australia/our-services/crossroads-west

Level 3, 333 William St, Northbridge, WA 6003

Support for young people 15 to 25 in the transition between care and full independent living.

RESOURCES FOR SUPPORTING LGBTIQ PEOPLE'S WELLBEING

GENERAL SUPPORT FOR LGBTIQ YOUNG PEOPLE

TransFolk of WA

admin@transfolkofwa.org

www.facebook.com/TFolkWA

www.transfolkofwa.org

TransFolk of WA provide a range of peer-led support and information services for gender diverse individuals and their families. They provide safe and inclusive spaces, social events and personal development opportunities for gender diverse people. Private Facebook groups are available to connect with peers online. Groups targeted are trans women, trans men, non-binary folk, trans folk under 18 and parents and carers of trans folk. TransFolk of WA also keep a detailed referral list for medical transition referral options.

Freedom Centre (under 26)

08 9228 0354

info@freedom.org.au

www.freedom.org.au

93 Brisbane St, Perth, WA 6000

Freedom Centre provides peer support, information and referrals for LGBTIQ young people through their safe social drop-in space, retreats and other services. Open Wednesdays 5-8pm, Fridays 4-8pm and other times of the month. GenderQ 5-8pm on the first Thursday of the month is for trans and gender diverse people only.

Headspace

www.headspace.org.au

Information on mental health and LGBTI diversity, local LGBTIQ groups (currently 'Safe Space' in Midland and 'hQ Space' in Joondalup) and counseling, and online and telephone support and chat counseling through eheadspace.

Cockburn Youth Diversity Alliance

08 9411 3888

youth@cockburn.wa.gov.au

www.cockburn.wa.gov.au/Recreation-and-Attractions/Whats-On/Youth-Diversity-Alliance

25 Wentworth Parade, Success, WA 6164

Provides a social support group of sexualities and genders ensuring the inclusion of all and is open to all LGBTQIA young people aged 15 to 24 on Fridays 5-7pm during school terms.

'Unique As' at The Zone Youth Space

9236 4550

zone@kwinana.wa.gov.au

www.kwinana.wa.gov.au/our-services/youth-services

Come along to our social group for LGBTQ+ young people. Hang out, meet new people, and get involved in the awesome activities. This FREE program is every Monday, 5pm to 8.30pm, and suits ages 13 to 24. For more info, contact the Zone Youth Space.

Qlife

1800 184 524

ask@qlife.org.au | www.qlife.org.au

National telephone and web counselling service for LGBTIQ people and their supporters. Qlife exists to enable lesbian, gay, bisexual, transgender and intersex communities to work towards better health, including mental health. Telephone and online support is available 3pm-midnight everyday.

YouthLink

1300 362 569 / 08 9227 4300

www.youthlink.perthwa.net

223 James Street, Northbridge, WA 6003

YouthLink assists young people, aged 13 to 24 years of age, who experience difficulties with their emotional or social well-being. They are a free and confidential counselling service, with experienced support workers who are friendly, non-judgemental and understanding. They focus on enhancing the mental health and well being of young people that are marginalised and disadvantaged, particularly those who are experiencing insecure accommodation and are trans and gender diverse.

Rainbow Community House

0447 012 202

info@rainbowch.org

www.rainbowch.org

134 Edward St, Perth, WA 6000

Counselling for LGBTIQ young people.



Bisexual+ Community Perth

www.facebook.com/groups/bicommperth

A facebook group that is intended to be a safe place for people of all genders who are not gay or straight (we use “bisexual” as an umbrella term for that) to engage in respectful discussion, connect with people, and form community. They organise regular events and meet ups.

Androgen Insensitivity Syndrome (AIS) Support Group Australia

www.aissga.org.au

The Androgen Insensitivity Syndrome (AIS) Support Group Australia Inc. is a peer support, information and advocacy group for people affected by AIS and/or related intersex variations and variations of sex characteristics, and their families. (Note that intersex is also known as a Disorder of Sex Development or DSD).

Other Community Groups

There are also a range of community groups listed here:

www.outinperth.com/community-groups

SUPPORT FOR FAMILIES AND CARERS OF LGBTIQ YOUNG PEOPLE

PFLAG WA

0404 594 699

info@pflagwa.org.au

www.pflagwa.org.au

A volunteer run, non-profit organisation in Western Australia, providing a support system for families and friends of people who are lesbian, gay, bisexual, transgender or intersex (LGBTI), along with education and advocacy in the community. They offer peer support through their phone line and support group meetings held every second month in West Perth.

Androgen Insensitivity Syndrome (AIS) Support Group Australia (see above)

TransFolk of WA

admin@transfolkofwa.org

www.facebook.com/TFolkWA

www.transfolkofwa.org

TransFolk of WA provide a range of peer-led support and information services for gender diverse individuals and their families. Private facebook groups are available to connect with peers online. Groups targeted are trans women, trans men, non-binary folk, T-Juniors and parents and carers of trans folk.

Freedom Centre

08 9228 0354

www.freedom.org.au

93 Brisbane St, Perth WA 6000

Provides peer support, information and referrals for LGBTIQ young people (under 26) through their safe social drop-in space, retreats and other services. Junior Freespace is for LGBTIQ young people under 18 and their families.

Qlife

1800 184 524

ask@qlife.org.au

www.qlife.org.au

National telephone and web counselling service for LGBTIQ people and their supporters. 3pm-midnight everyday.

RESOURCES AND RESEARCH

LGBTI Housing & Homelessness Projects

www.lgbtihomeless.org.au

Pride Foundation Australia (formerly the Gay and Lesbian Foundation of Australia) and University of Melbourne based research and resources - doing collaborative research and co-designed projects to address housing and homelessness in the LGBTIQ community.

LGBTI Language and inclusion

- ▶ www.lgbtihealth.org.au/lgbti
- ▶ www.lgbtihealth.org.au/communities
- ▶ www.lgbtihealth.org.au/inclusivelanguageguide.pdf

LGBTI Rights and inclusion

Australian Government Guidelines on the Recognition of Sex and Gender

- ▶ www.ag.gov.au/Publications/Pages/AustralianGovernmentGuidelinesontheRecognitionofSexandGender.aspx
- ▶ www.ag.gov.au/Publications/Documents/AustralianGovernmentGuidelinesontheRecognitionofSexandGender/AustralianGovernmentGuidelinesontheRecognitionofSexandGender.pdf

Inclusive Data Collection

- ▶ lgbtihealth.org.au/resources/lgbti-data
- ▶ www.ihra.org.au/forms

Intersex

- ▶ www.ihra.org.au/allies
- ▶ www.ihra.org.au/forms
- ▶ www.ihra.org.au/style
- ▶ www.ihra.org.au/wp-content/uploads/key/Employer-Guide-Intersex-Inclusion.pdf
- ▶ The primary research on intersex people in Australia:
www.interactadvocates.org/wp-content/uploads/2016/01/Intersex-Stories-Statistics-Australia.pdf
- ▶ Fixing Sex by Katrina Karkazis (book)
- ▶ Golden Boy by Abigail Tarttelin (book)
- ▶ Intersexion (film)
- ▶ Orchids: My Intersex Adventure (film)

Trans and gender diverse young people

The primary research on trans and gender diverse young people in Australia:
www.telethonkids.org.au/our-research/brain-and-behaviour/mental-health-and-youth/youth-mental-health/trans-pathways

SIGNIFICANT DAYS OR EVENTS

World Day of Social Justice – 20 February
www.un.org/en/events/socialjusticeday

Trans Day of Visibility – 31 March
www.transstudent.org/tdov

IDAHoBIT – 17 May
www.idahobit.org.au
www.dayagainsthomophobia.org

Wear It Purple Day – 30 August
www.wearitpurple.org

Bisexual Visibility Day – 23 September
www.bivisibilityday.com

Coming Out Day – 11 October

International Pronouns Day – 16 October
www.pronounsday.org

Asexual Awareness Week – 20-26 October
www.aceweek.org

Intersex Awareness Day – 26 October
www.intersexday.org

LGBT History Month – October
www.lgbthistorymonth.com

Intersex Day of Solidarity – 8 November
www.intersexday.org

Trans Awareness Week - 12-19 November
www.glaad.org/transweek

Trans Day of Remembrance - 20 November
www.tdor.info

Perth Pride Festival - November
www.pridewa.com.au



- ▶ Australian Department of Human Services such as Centrelink and Medicare
www.humanservices.gov.au/individuals/enablers/updating-your-gender-details-us
- ▶ Australian Passports
www.passports.gov.au/passports-explained/how-apply/eligibility-citizenship-and-identity/sex-and-gender-diverse-passport
- ▶ Australian Government Guidelines on the Recognition of Sex and Gender
www.ag.gov.au/Publications/Pages/AustralianGovernmentGuidelinson-theRecognitionofSexandGender.aspx

RESOURCES FOR SUPPORTING TRANS AND GENDER DIVERSE PEOPLE'S WELLBEING

GENDER MARKER CHANGE INFO

- ▶ WA Births, Deaths and Marriages
www.bdm.dotag.wa.gov.au/G/genderreassignment.aspx?uid=7098-3221-6062-1458 or for name change <https://bdm.justice.wa.gov.au/C/changeofname.aspx>
- ▶ WA Department of Transport Drivers licences and Photo ID cards
www.transport.wa.gov.au/licensing/change-my-gender.asp

For the letters from Clinical Psychologists for WA Department of Transport, Aus Passports, Medicare and Centrelink, use the following template to ensure that the letter includes the necessary wording (especially the bolded sentence):

"This statement is written at the request and on behalf of [full legal name as well as any preferred name]. I, [practitioner name], am a fully registered clinical psychologist with the Australian Health Practitioner Regulation Agency (Registration Number: ...). I have a therapeutic relationship with [client] and have reviewed their history. [Client] identifies as [gender identity needed on identification documents] and [has been referred to commence hormone treatment/ is undergoing hormone treatment/ other info about medical transition]. A **correct gender marker X/ F/ M** gender marker on documentation would align with their gender identity."

MEDICAL SERVICES

YouthLink Gender Pathways Service

1300 362 569 / 08 9227 4300

youthmhtriage@health.wa.gov.au

www.youthlink.perthwa.net

223 James St, Northbridge WA 6003

A free assessment service for trans and gender diverse young people 17 to 24 years old who are facing barriers to accessing other services to determine readiness for medical interventions (hormones/surgery) to address gender dysphoria.

Homeless Health Care

08 6260 2092

reception@homelesshhealthcare.org.au

www.homelesshhealthcare.org.au

Transitions Clinic, 8 Cambridge Street,
West Leederville WA 6007

Primary Health Care for people who have experienced homelessness. They have experience supporting trans young people in their medical transition.

Or any other GP can make referrals to

Royal Perth Hospital (RPH) Sexual Health Clinic (18+)

08 9224 2178

www.rph.wa.gov.au/Our-services/

[Service-Directory/Sexual-Health](#)

Level 4, Ainslie House,

48 Murray Street, Perth WA, 6000

Perth Childrens Hospital (PCH) Gender Diversity Service (u18)

08 6456 0202

PCH.PCLPGDS@health.wa.gov.au

www.pch.health.wa.gov.au/Our-services/

[Mental-Health/Gender-Diversity-Service](#)

Level 2, Perth Children's Hospital,

15 Hospital Avenue, Nedlands, WA 6009

PRONOUNS

Pronouns are basically words used to refer to a person (other than their name). When a trans person comes out they may have new pronouns they want to use. They, She and He are all examples of common pronouns. Some people also prefer less common pronouns. They, Xe and Ey are a few common gender neutral pronouns. They're basically pronouns that don't imply 'male' or 'female'.

There are lots of reasons it's important to use the correct pronouns a person prefers, but the simple answer is; it can make a person feel pretty bad when you use the wrong ones.

Some can sound a bit strange, and changing the words you use in general can be harder than expected, but making the effort can make a big difference.

- ▶ www.minus18.org.au/pronouns-app/
- ▶ www.youtube.com/watch?v=3xpvricekxU
- ▶ www.practicewithpronouns.com
- ▶ www.facebook.com/TheyDayFirst-Wednesday

They Day is an event that aims to create awareness in gendered subject pronoun use and in particular non-binary and inclusive neutral they / them / their pronoun. They Day is a game. On every first Wednesday of the month you are invited to participate by;

- ▶ Wearing a DIY sticker/ badge
- ▶ Referring to everyone using only they / them / their pronouns. All day, as much as you can remember
- ▶ Meeting one new person and give them your name and your default pronoun
- ▶ Recruiting one new person for They Day

WHERE CAN I GO?



TRANS YOUTH HOMELESSNESS INFO



CITY OF VINCENT



City of Perth



Government of Western Australia
North Metropolitan Health Service
Mental Health, Public Health and Dental Services