

ANNUAL REPORT

2016-2017



“Serving Young People for Over 30 years”



"A critical component, on the pathway to recovery for people experiencing mental health or alcohol and other drug issues, is having stable housing.

There are a multitude of complex issues regarding the intersection of mental illness, housing, and homelessness.

The majority of people with mental illness, who are homeless, experience long-term homelessness, and repeated episodes of homelessness."

Source: Minister for Mental Health Roger Cook speaking at the Shelter WA Mental Health, Housing and Homelessness Forum, August 2017

"PICYS and YouthLink have a long-standing and highly positive relationship which dates back to the commencement of YouthLink in 1992. YouthLink is a mental health service for marginalised young people who are homeless or at risk of homelessness and who have severe mental health problems along with significant barriers to accessing "mainstream" services.

For over two decades, YouthLink has strongly valued and acknowledged PICYS for the crucial role the service has fulfilled in providing accommodation and a range of other forms of support to the most marginalised groups of young people in the Perth metropolitan area.

PICYS has stood out as the service most likely to provide accommodation to young people with complex and co-occurring mental health and substance use issues, and has had a long-standing reputation of accepting young people for services who would not receive this support elsewhere due to their complexity.

There has always been a high level of cooperation in the relationship between PICYS and YouthLink, with cross referrals and a collaborative approach to supporting the complex needs (specialised mental health services, accommodation, linking with education, etc.) of young people".

[Excerpt taken from a 2017 Support Letter for a Youth Affairs Council Awards nomination]

**Jennifer Griffiths
Director
YouthLink
North Metropolitan Health Service Mental Health – Youth Mental Health
Department of Health – Government of Western Australia**

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WHO WE ARE

Who We Are

Mission

“**PICYS** is committed to working with young people in a non-judgmental and holistic way that fosters a belief in empowerment, integrity and collaboration, and which provides a safe and secure environment”.

Youth work is a practice that places young people and their interests first.
Youth work is a relational practice, where the youth worker operates alongside the young person in their context.
Youth work is an empowering practice that advocates for and facilitates a young person's independence, participation in society, connectedness and realisation of their rights.

PICYS staff work under the WA Association of Youth Workers Code of Conduct

Vision

“Our vision for young people is that they will have the opportunity to make positive choices in their lives and realise their own potential”.

Values

PICYS believes in:

Respect for all YOUNG PEOPLE and their individual differences.

Choices for YOUNG PEOPLE about their own lives.

Flexibility within service provision.

Holistic Services tailored to the YOUNG Person, which are inclusive of their families, partners, friends and environment.

Access to services on a non-discriminatory basis.

Collaborative Relationships with YOUNG PEOPLE and the community.

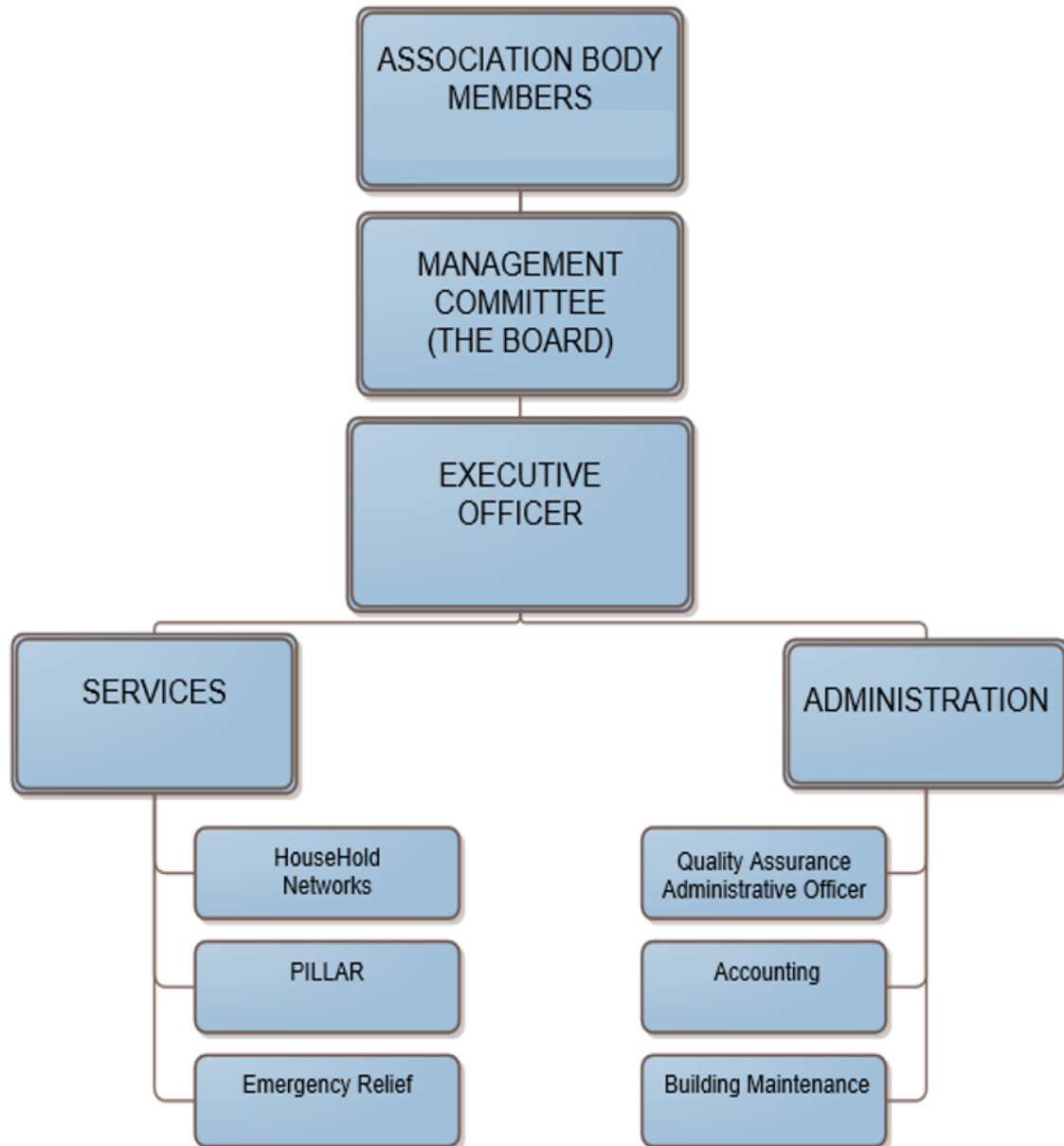
Concern for the Environment and environmentally sensitive living.

STATEMENT OF CONTINUAL IMPROVEMENT

How will we continually enhance the quality of life for young people who we seek to know and are privileged to walk alongside?

ORGANISATIONAL CHART

Organisational Chart



CHAIRPERSON'S REPORT 2016/2017

Chairperson's Report 2016/2017

as presented at the 2017 AGM

I would like to extend a warm welcome to everyone here tonight to celebrate the achievements of the past year, for PICYS and the young people who are part of the PICYS family. PICYS is not just an agency or Board, it is the collective endeavours of our members, staff, young people, students and volunteers who strive to create a safe and welcoming community for everyone. Across all seven strategic directions delineated in the Executive Officer's report, PICYS has successfully endeavoured to improve and maintain a quality service that is safe, engaging and responsive to the needs of young people, encourages and supports ongoing learning and reflective evaluation, and builds community awareness and support for young people with daunting obstacles to overcome. A quick glance at the statistics provided in this report reminds us of the great hardship experienced by young people presenting at PICYS, including high levels of homelessness, family dysfunction and poor mental health, so their ability to not only survive and thrive, but to also teach us something along the way, is to be applauded. To all those who used our services this year, I say thank you for trusting us to walk with you.

I would like to extend thanks and appreciation to our fabulous staff team, who remain as dedicated as they are professional, and whose genuine care and respect for young people is patent. Our staff do a wonderful job in an often difficult environment and we are proud of them. Thanks also go to my fellow Board members, who give up their precious time for sometimes tedious work of governance, because of their passion and commitment to helping young people create positive futures. We have been very fortunate to have such a wide pool of skills available to us and hope to continue to do so in the future. I would also like to extend our gratitude to PICYS' many volunteers, without whom PICYS life would be less rich.

An ongoing task for the PICYS Board this year has been that of Constitutional review, including membership structure. As a result of this work, PICYS is now able to attract a broader membership and I welcome all the new faces. The composition of the Board has also become more flexible, attracting a range of expertise that has been most valuable. I look forward to increased participation in future membership and governance. An updated Governance charter has also been effected, clarifying and supporting the intentions of the Constitution for ethical management. Another task for PICYS related to the positive outcome of the Mental Health Commission Review, with all National and state mental health standards fully achieved.

Successful fund-raising activities have enabled us to maintain our services despite rising costs and shrinking funding, with a special acknowledgement to a private family who wishes to remain anonymous for their generous pledge of support. With current funding contracts ending in 2018, increasing pressure on costs, and rising wages under the Equal Remuneration Order, we must increase our efforts to achieve greater financial independence and stability. PICYS has joined the Community Employers Western Australia (CEWA) coalition, giving collective voice to ensuring that the real impact of the Equal Remuneration Order on Services and Service Users is appreciated. While only half of our staff are covered by the Fair Work Equal Remuneration Order, PICYS places equal value on retaining excellent staff and must fund wage rises independently. I draw your attention to PICYS "Golden Opportunities" funding program and urge you to share

CHAIRPERSON'S REPORT 2016/2017

these contribution ideas as widely as possible. PICYS is an enduring, effective organisation held in high regard by legions of young people who have come under the shelter of its umbrella. It is notable that more than half of PICYS clientele in the last year identify as LGBTIQ and that this group has been shown to experience more and earlier family rejection as well as greatly increased risk of anxiety, depression and suicide. It is a testament to the ethos of PICYS that so many young LGBTIQ people feel safe and accepted here. PICYS has been an often life-changing experience for so many and it is critical that we continue to deliver its unique assistance. In a tight government funding environment, it is crucial to identify additional ways of supporting programs and initiatives beyond the basics.

Despite the difficult funding environment in which we all function, PICYS continues to perform excellently against its Constitutional purpose and stated strategic directions and the young people are engaged, achieving, and hopeful for their futures. With the support of all here tonight and the generosity of many others, PICYS can and will continue to provide the acceptance and specialised support our young people need to thrive.

Thank you once again for being part of the story.

Salli Higham
PICYS Chair



CHAIRPERSON'S REPORT 2016/2017

General meeting attendance during 2016-17 financial year (of 14 meeting including AGM).

Salli Higham	12
Frankie Valvasori	8
Ben Tay joined June 2016	7
Richard Scott completed term at 2016 AGM	1
Steve Archibald completed term at 2016 AGM	3
Mat Jovanou resigned in April 2017	6
Wanjie Song	9
Danica Scott joined in August 2016	7
Marina Zafiris joined August 2016 resigned April 2017	4
Paul Fitzgerald joined 2016 AGM	7
George Davies rejoined at 2016 AGM	8
Daisy Ashworth joined in June 2017	1
Zoe Iveson - Staff Representative	7

In addition, Board members have participated in strategic working sub groups on constitutional review, financial management and auditing, strategic development, fundraising and sponsorship, and the Executive Officer performance review.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Executive Officer's Report – Year in Review

What a fabulous year of achievements for young people and the Association's purpose, PICYS has *smashed* out a year of high performance and positive outcomes.

Please grab a cuppa, find a comfy chair and take 20 minutes to read the following Annual Report which highlights the wonder of the last year's work and walk alongside so many courageous young folk. We are privileged to be able to share in their lives.

Below is PICYS' Strategic Directions framework, as you read the report you will see innovation, advancement and achievements across each and every one.

PICYS' SEVEN STRATEGIC DIRECTIONS

1. Provision of quality services to young people and their significant others.
2. Provision of safe and engaging places for young people, both environments and relationships.
3. To give "voice" to young people and their life journeys.
4. To raise community awareness and understanding of young people's life experiences and journeys.
5. Continual improvement, based on reflective practice and evidence based learning.
6. Revenue and fundraising to strengthen our work and provide a sustainable service to young people.
7. Promotion and marketing of PICYS and our achievements.

All PICYS' endeavours and activities pursue outcomes in the above Strategic Directions, working within our Values framework and focused on our primary beneficiary – the young people.

I do wish to acknowledge all the magnificent young people engaged with PICYS and the dedication of the Association membership, those on the Board, and our **amazing** staff, volunteers and students on internships.

As you read about the work of PICYS Association, please consider whether you, your family, business, workplace or Club you participate in might like to join us in any specific venture or as a supporter of the PICYS Association. PICYS has developed a number of **specific projects** and **supports for young people** that can be conducted in partnership with you – we call these **PICYS Golden Opportunities** where the support from you can bring *golden opportunities* for young people.

There are open opportunities for you, just get in contact with me so we can do more together. Also, please check out our new **Pledge funding opportunity** on the back inside cover.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

SERVICES

PICYS has two primary contracts with Government bodies to deliver services, firstly the longstanding Household Networks which has been operating for over 30 years and secondly PILLAR a personalised psychosocial mental health service which has been operating since 2006. Additionally, PICYS delivers Emergency Relief through government funding, collaborative partnerships and community donations.

HouseHold Networks

Household Network (HHN) worked with 25 young people and 3 accompanying children during the year, providing supported accommodation with our community housing partner agency for 16 young people and the 3 accompanying children.

Twenty-one (21) young people were female including 4 transgender females and 4 young people were male including 2 transgender males. Twelve (12) young people self-identified as LGBTIQ. Additionally, 1 identified as Aboriginal or Torres Strait Islander; and 9 from culturally and linguistically diverse backgrounds.

Ages

0-2 years	1
16 years	2
17 years	3
18-19 years	9
20-24 years	9
25-29 years	1

Note: taken from national database reporting age group categories



Of the 25-young people engaged in Individualised Support the highest referral source was by friends, family and word of mouth 9 young people (36%), followed equally by Specialist Homelessness Services and Mental Health Services both at 4 young people each (16% each); the balance 32% were shared across Child Protection, Disability, Alcohol and Other Drug, Community Housing and Crisis Telephone services.

Furthermore, of the 25 young people actively engaged in Individualised Support Plans, they reported their key contributing factors to their experience of homelessness as:

- 72% - 18 young people stated relationships and family breakdown.
- 60% - 15 young people stated lack of family/community support.
- 72% -18 young people were experiencing housing crisis, inadequate or inappropriate dwellings, or unsafe environments to return to.
- 12% - 3 young people were leaving care of the State, previous care or residential placements.
- 44% - 11 young people were experiencing mental health challenges.

EXECUTIVE OFFICER’S REPORT – YEAR IN REVIEW

These replicate the same key presenting issues as in the previous twelve-month reporting.

The table below highlights where the young people had resided one week prior to engaging with HouseHold Network. Nearly all the young people were in shared arrangements with minimal, if any, security of tenure.

Renter - private housing	2
Renter - public housing	1
Renter - community housing	2
Renter - boarding/rooming house	1
Renter - emergency accommodation/night shelter/youth shelter where rent is charged	8
Rent free - private housing	3
Rent free - public housing	1
Other rent free	1
No tenure	3
Don't know	3
Total	25

Of the 25 young people HHN assisted 24 (96%) were in receipt of Centrelink allowances such as Youth Allowance, Newstart Allowance, Disability Support Pension and Parenting Payment.

The Annual Anglicare WA Rental Snapshot conducted in April draws attention to the difficulties being experienced by many people on Youth Allowance or Newstart Allowance in their pursuit of affordable housing in the metropolitan area. For many young people this requires entering into sharing arrangements which can also have adverse effects on their security of tenure.

AnglicareWA 2017 Annual Rental Snapshot

“There were no properties in the entire Perth metropolitan area that were affordable for people on Youth Allowance or Newstart Allowance, even when including boarding houses and share houses where rooms are rented out individually”

Note: Affordability is calculated as 30% of a household’s net income

In our opinion, these findings continue to highlight the need for increased public and social housing stock levels for people on low incomes where rental is calculated at a 25% of household income. It also highlights the ongoing need for services such as HouseHold Network who operate in partnership with credible Community Housing Associations and simultaneously work alongside the young person with an Individualised Support Plan to assist with strengthening their wellbeing and safe, secure and affordable housing.

In terms of length of engagement in an active Individualised Support Plan during the period it was evenly split in thirds, as 33% less than three months, 33% between 3 months to 12 months; and 33% over 12 months.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Key achievements for the young people were;

- ✓ Providing supported accommodation for 16 young people and 3 accompanying children.
- ✓ Being a friendly and safe place for young people who self-identify as LGBTIQ.
- ✓ Providing significant linkages to mental health professionals including PICYS PILLAR.
- ✓ Working collaboratively with PICYS PILLAR to provide additional housing support and expertise to PILLAR active cases not engaged with HHN.
- ✓ Eighteen (18) young people commenced with professional Mental Health services including YouthLink and Youth Reach South.
- ✓ Two (2) young people commenced alcohol and or other drug counselling.
- ✓ Five (5) young people engaged with other professionals including Financial Counsellors, Doctors, Employment Services, Domestic Violence Counsellors, Nutritionists/Dieticians and Endocrinologists.
- ✓ Fifteen (15) young people are currently studying.
- ✓ Twelve (12) young people are in long term housing.
- ✓ Twelve (12) young people are on the priority public housing list.
- ✓ Three (3) young people were able to return to the family home.
- ✓ Nine (9) young people engaged with Transitional Supported Accommodation.
- ✓ One (1) young people commenced their gender transition.
- ✓ Five (5) young person engaged in employment.
- ✓ Three (3) young person engaged in regular voluntary work.
- ✓ One (1) young person achieved their WA drivers licence and 5 others gained their learner's permit.

The Issues or Trends

- The increasing cost of everyday living is having a significant impact on people who are receiving Centrelink benefits and have limited opportunities to improve their current financial position. This is further compounded when a person has outstanding debts and/or fines making it almost impossible to budget and live within their regular income, which is most often the situation for young people engaged with PICYS.
- There have been recent changes to policies around access to Bond Assistance which preclude people in shared accommodation getting Bond Assistance. This presents difficulties for many young people whose only option maybe to live in shared arrangements. It also poses problems when there are changes of people in the shared accommodation, including our HouseHold Network shared properties.
- Homelessness seems to be a relatively hidden problem amongst many young people who self-identify as LGBTIQ, finding places and people who they can feel safe to live with can be challenging.
- The National Homelessness database does not capture data adequately for people who self-identify as LGBTIQ; which will mean it remains a relatively unheard population.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

In last year's Annual Report, I mentioned the Gay and Lesbian Foundation of Australia (GALFA) being funded to conduct research on avenues to improve the care for Trans and gender diverse people in homelessness services. PICYS is very supportive of this research team, and share a published article on the research findings below.

Dr Ruth McNair, Chairperson of the Gay and Lesbian Foundation of Australia, told Pro Bono News that while anecdotal evidence suggested that family rejection was a major issue for LGBTI people the research had confirmed it and also showed the differences within these groups.

"It is much clearer that the trans and gender diverse people seem to have experienced rejection earlier even that of lesbian, gay and bisexual people," McNair said.

"Intriguingly the bisexuals are also earlier [in becoming homeless] than the gay and lesbian groups. We still have to unpack this evidence but it appears they are homeless younger on average than anyone else."

"There is a big piece of work to be done on community and family education. It is largely about that [families] don't understand it at all. Sexual orientation for most parents, well they get it, but with trans issues they just don't often believe their kids or go a lot further than that and apply abuse around it.

"For many of these trans young people the rejection is not only of the person themselves but their identity. They feel like they have nowhere to go. There is no safe haven if you like."

McNair said homeless services had also witnessed this complexity, particularly among trans clients, with a pattern of repeated episodes of homelessness.

Probono News Australia Tuesday, 18th April 2017 at 3:43 pm Lina Caneva, Editor

The research echoes the experiences young people who identify as LGBTI share with our team at PICYS. With this in mind PICYS have reached out to PFLAG WA, Parents and Friends of Lesbians and Gays, to build stronger links to ensure families and friends can gain credible, valuable and timely peer support. We have also attended PFLAG WA support meetings to ensure the connection is "real" and can be beneficial.

Furthermore, we acknowledge the recent release of the TransPathways report conducted by Telethon Kids Institute, and the work of the Safe Schools Coalition, in bringing greater awareness to families and communities.

PILLAR

PILLAR worked with 23 young people during the year, providing individualised psychosocial support and case management in partnership with mental health professionals. Of the 23 young people 17 identified as female (74%), one identified as male (4%) and five young people identified as other (22%).

Of the 23 young people, 14 identified as Lesbian, Gay, Bisexual, Transgender, Intersex or Questioning/Queer - LGBTIQ representing (61%).

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Additionally, 3 identified as Aboriginal or Torres Strait Islander (13%); and in this period, none identified themselves from a culturally and linguistically diverse background.

Ages

15 years	0
16 years	0
17 years	2
18 years	5
19 years	4
20 years	5
21 years	2
22 years	4
23 years	0
24 years	1



U R OK PICYS Mental Health sessions

During the year there were 8 new young people who commenced Individualised Psychosocial Support Planning and work with PILLAR; and 2 young people who closed their formal work plans and moved to status of "friends of PICYS" who access all the open activities and public opportunities available.

The referral sources for the 8 new young participants were Youthlink, Horizon House, Sir Charles Gairdner Hospital, Kira House, Youth Accommodation Support Service, Crossroads West and Fiona Stanley Hospital.

The primary presenting issues for the 8 young people commencing with PILLAR were 6 (75%) suicidal ideation and 2 for eating disorders and financial difficulties. Of the secondary presenting issues 4 (50%) were experiencing alcohol & or other drug misuse and 2 (25%) were experiencing periods of self-harming.

Nineteen (19) of the 23 young people engaged with PILLAR were linked with mental health professionals such as Youthlink, Youth Reach South, private practitioners, Headspace and Youth Focus. It is our standard practice to engage and actively maintain the ongoing involvement of the clinical professionals.

Most common reasons for referral by mental health professionals are for the provision of community support with securing and maintaining housing; financial stability, socialisation (a sense of belonging and connectedness) and advocacy. PILLAR continues to provide invaluable ongoing mental health support and psychoeducation around diagnosis triggers, early warning signs of relapse and coping skills, increasing young people's insights into their mental illness, which is a protective factor in managing mental health symptoms and avoiding relapse and hospitalisation.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

The main challenges encountered in delivering PILLAR are;

- The majority of young people who engage with PILLAR have a significant number of challenges and require a substantial investment of staff time to build effective relationships and move towards a productive Individualised Support Plan. With a small two person team, there are often periods when staff are "run off their feet". It would be great and completely feasible to scale up PILLAR service to 3 full time PILLAR staff with an increased service capacity.
- There is a clear and ongoing undersupply of suitable, safe and affordable community based accommodation options available for young people under 18 years old with mental health challenges and/or young people with high complex mental health issues. The lack of suitable secure affordable accommodation options means that many young people live in less than desirable circumstances, often further compromising their health and mental health.
- PILLAR supported accommodation could easily be expanded in partnership with a Community Housing Association partner; currently PICYS has two such partnerships. This would go somewhat to providing a stable housing base from which recovery and pro social engagement and participation in education, employment and training can be pursued.
- PILLAR service remains under high demand which was evidenced in the Independent Quality Evaluation commissioned by the Mental Health Commission.

Achievements

- ✓ There has been a significant increase in active engagement by young people with Education and Training during the year which has also provided some routine and stability.
- ✓ There have been less frequent and reoccurring periods of hospitalisation for a number of the young people, meaning longer periods of independent time in the community. This may also correlate with the increased engagement with education and training.
- ✓ Over 80% of the PILLAR young people had been actively engaged with Mooro Drive GP Clinic which has mental health trained general practitioners. Unfortunately, this service was closed in September 2017 due to insufficient funds. Work is now afoot to engage these young people with other suitable and affordable GP services.
- ✓ The PILLAR service had a fabulous report by the Independent Quality Evaluation Team appointed by the Mental Health Commission.
- ✓ All internal data collection processes have been reviewed, streamlined and updated where needed to enable accurate reporting to the Mental Health Commission against contractual deliverables.

Trends

There has been an increase in the number of young people who identify as non-binary in respect to their gender identity being willing to openly share and own their identity more publicly.

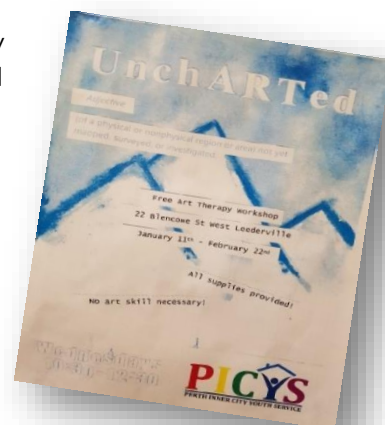
EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

There appears to be more young people we know with a dependence on hard drugs (class A hard drugs), with a shift to injecting drug use leading to serious psychological and physical health problems. As a result, more young people have engaged with and entered drug and alcohol support services for detoxification and rehabilitation and counselling; most specifically Drug and Alcohol Youth Service [DAYS] and Next Step.

There has been a noticeable increase in the number of young females who have commenced providing sex services to supplement their incomes. PICYS staff have been working closely with sexual health professionals and other health professionals to provide the best individualised care plans and education and practical support possible.

There continues to be a strong uptake of PILLAR young people dropping into PICYS during open BaseCamp times, thus providing prosocial opportunities to do activities.

Additionally, this year PICYS was able to conduct an Art Therapy program over 7 consecutive weeks with 2 young students from IKON Institute delivering the program as their final assessment to complete their Diplomas. Fourteen young people participated in UnchARTed including 11 females, 2 trans female and 1 trans male. The evaluation feedback is below and was derived from scaled questionnaires;



100% of participant responses felt the art therapy sessions were helpful in giving them a way to express themselves. All but 1 feedback thought it was great to awesome on a scale of 1 – 7.

100% of participant responses felt the sessions provided an opportunity to think about things that were important to them. 66% rated it great or awesome on the scale.

100% of participant responses thought they explored some deeper thoughts and feelings. 63% rated it great or awesome on the scale.

Everyone responded they would attend again.

88% said they would tell someone else it was worth doing.

88% of responses rated the facilitators as 6 or 7 out of a scale of 7.

100% of participant responses said it was good to do an activity with other young people. Every response was either a great outcome [6] or an awesome outcome [7].

All sessions finished with a communal lunch, with everyone participating in the food preparation, eating together, and clean up. PICYS thanks the Joondalup Soroptimists Club for the financial donation for all the arts material and lunches.

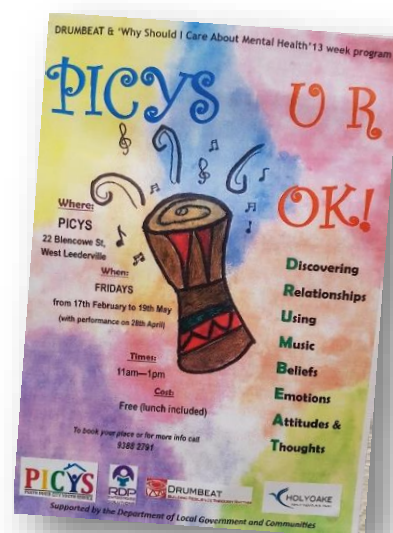
EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Further, through a Department of Local Government and Community Service Youth Activity Grant we were able to conduct a mental health session for 13 consecutive weeks we called "U R OK". We engaged a professional facilitator through RDP Enterprises to run a Drum Beat course followed by three additional sessions focused on young people's mental health and wellbeing.

Overall there were 20 participants, of which 20 had mental health challenges; 14 had experienced homelessness in the last 12 months including 2 who had left Care of the State; and 10 identified as LGBTI. A summary of the U R OKAY survey results is as follows:

(% of young people that scored a 6 or 7 out of 7)

- *I felt the DRUMBEAT and UROK sessions were helpful in giving me a way to express myself = 77%.*
- *I felt the session provided me an opportunity to think about things that are important to me = 68%.*
- *I think I explored some of my thoughts and feelings = 64%.*
- *I would come to another session = 68%.*
- *I would tell someone else it was worth doing = 77%.*
- *The facilitators ran the session well = 86%.*
- *It was good to do an activity together with other young people = 73%.*



Across PICYS Services

BaseCamp

BaseCamp open drop-in times had 689 attendances of young people during the year, this number is separate to attending Individualised Support Plan meetings. BaseCamp operated 135 open drop-in sessions in the period. The benefits of having a regular open drop in time has proven to be valuable in both responding to individuals presenting needs and interest on the day, as well as providing a prosocial time of a safe "controlled" community environment.

The separation of open drop-in times from individualised meetings allows a keen and clear focus on the primary activity and the relationship with the young people present. We can be in the moment and available, without competing demands and distractions.

Young people's comments on the support they get from PICYS

Taken from a focus group meeting of young people nominating PICYS for a Youth Affairs Council WA Youth Award – written by Mary-Anne Wickham volunteer facilitator and journalist.

"As part of its regular and ongoing self-evaluation, PICYS conducted a focus group aimed at drilling down further into tangible positive outcomes that young people have experienced as a

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

result of their association with PICYS. Quotes from the group participants below indicate PICYS' ability to encourage, support, inspire and re-engage young people in society":

"They helped with insurance of all things! – helped me getting back into the car and driving again after my car accident"

"Regardless of the waitlist – PICYS saw the need and filled it, they understand how badly people need help and they provide it"

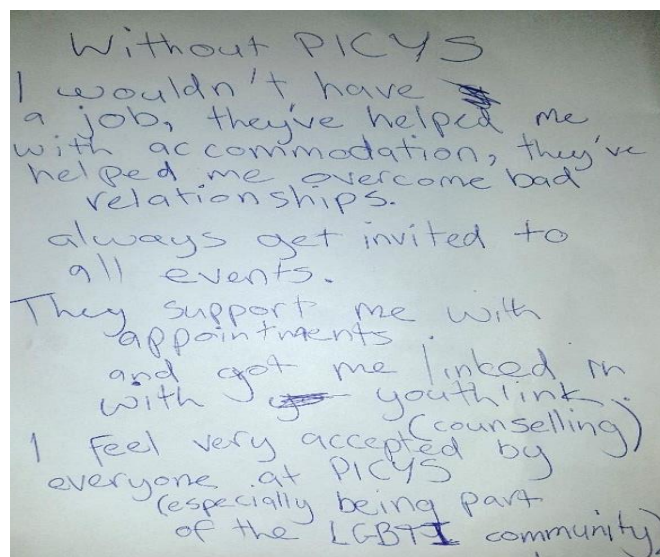
"Because there is a mixture of LGBTI and others – it teaches about people who are different from you"

"I was able to lead a music jam and teach a few instruments"

"It's just one group of people – not LGBTI – just people – so because the LGBTI is so normalised it exposes straight kids to the LGBTI community in a normal situation"

"They got involved with shopping, rental issues, going to the doctor, getting involved with study, paying bills"

"They help with various medical appointments around trans gender issues, hormone replacements, endocrinologists"



Joshua Walker a PICYS volunteer student summarised the attraction and inclusion felt by many of the young people who attend PICYS:

"It has been reported LGBTI people who are rejected or experience discrimination or stigma at home have an increased risk of homelessness and significantly increased risk of suicide, harm and substance abuse compared to those of non-diverse gender and sexuality counterparts... with discrimination still prevalent in Perth, **there are very few places where people suffering from mental health issues as well as a person of LGBTI background can feel safe.** But it's the values upholding PICYS which attracts young people to PICYS and gives them a home, it's both warming and welcoming, where everyone is accepted regardless of their gender, sexual preference or mental illness."

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Number of young people with Individualised case plans taken from 2015 and 2016 PICYS Annual Reports and current 2017 data				
		number of youths utilising PICYS homelessness support (HHN)	number of youths utilising PICYS mental health support (PILLAR)	number of youths with an individualised case plan devised by PICYS
2015 Annual Report	total	26	21	47
	identifying as LGBTI	8	5	13
	%	30%	23%	27%
	LGBTI ratio	1 in 4		
2016 Annual Report	total	30	24	54
	identifying as LGBTI	8	9	17
	%	27%	38%	32%
	LGBTI ratio	1 in 3		
2017 Annual Report	total	24	23	47
	identifying as LGBTI	12	14	26
	%	50%	60%	55%
	LGBTI ratio	1 in 2		



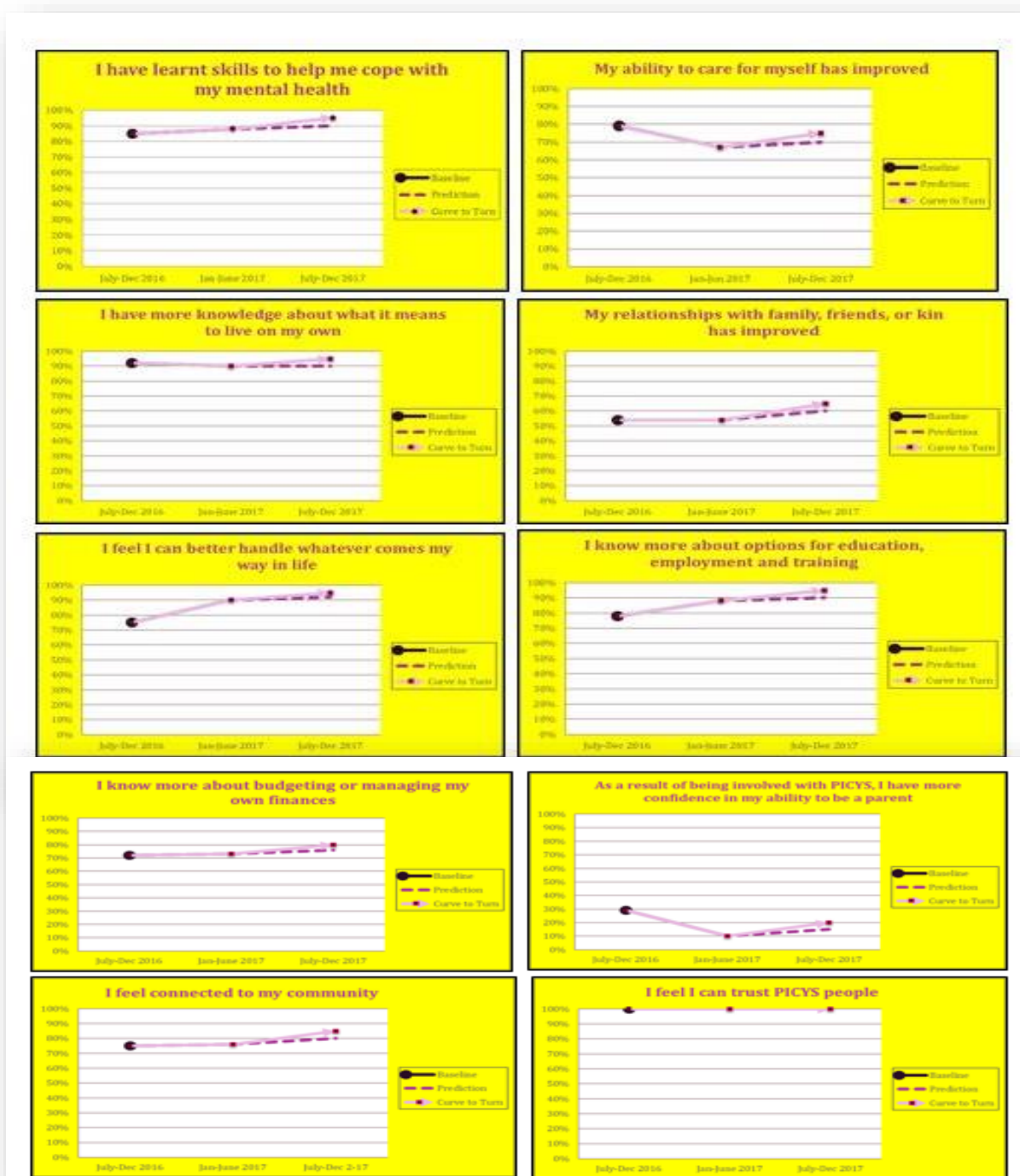
Pride & Politics – young people gathering with Senator Pratt

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Results Based Accountability for all young people engaged in their own Individualised Support Plan with PICYS

As first mentioned in last year's report, PICYS has focused on developing a scope of outcome domains which represent a wide array of everyday knowledge, skills and relationships that assist a young person to have a healthy, productive and safe life. We survey each young person actively engaged in our services every six months and use this reflective evaluation practice as part of our commitment to continual improvement.

Below are the graphed results of the surveys of all young people engaged in Individualised Support Plans throughout the reporting period.



EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

From the RBA graphs, we can clearly see that PICYS needs to continue to improve and enhance strategies that enable positive engagement with families, friends and kin as in the fourth graph. The eighth graph is low due to a low number of young people engaged being parents.

Emergency Relief

PICYS continues the regular drop-in time for young people on Mondays, Wednesdays and Fridays between 10:00am and 1:00pm which is a primary activity of our Emergency Relief work. The open drop-in time is named "BaseCamp".

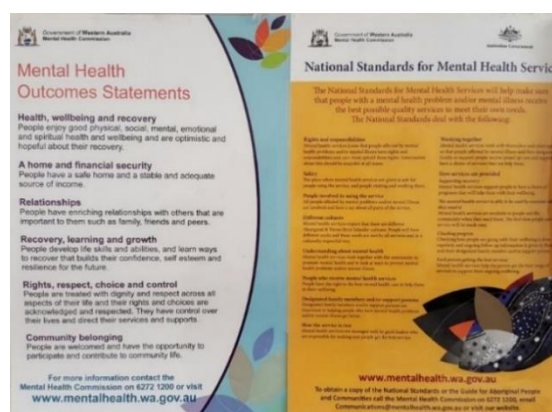
Young people have access to our free pantry, of food donated and purchased from Food Bank WA, and also fresh fruit and vegetables delivered weekly from Food Rescue.

Emergency Relief funds are also used to progress case management goals developed in Individualised Support plans addressing crisis and immediate health needs.

Mental Health Commission Independent Quality Evaluation

The final report from the independent Quality Evaluation found PICYS to be meeting all the National Mental Health Standards and all the State Mental Health Outcomes. There were also six suggested Opportunities for Strengthening our Governance and operations. All six identified opportunities have all been progressed with evidence forwarded to the Mental Health Commission by the 30th June.

The Evaluation highlighted the below about our practice at PICYS.



Areas of Good Practice

- ✓ *PICYS provides support to young people in a manner that is highly appropriate and flexible for young people with severe mental ill health. There are not regular appointments; support is intensive when required or relaxed occasional contact when appropriate. Young people noted that they have been through many other services but that PICYS is the first where they have felt that it is appropriate to their needs as they go through 'ups and downs'.*
- ✓ *The PICYS premises, structure, organisation and design plays an important role in helping to build a connection with young people by having a house, rather than formal office set up, having a range of different types of rooms so that the young person can either have space away from others or be involved with other young people.*
- ✓ *The PICYS support starts with a young person from their specific needs at that particular time (e.g. can be practical support like food and housing, or relationships, or health, or education/employment) and builds confidence and recovery from that starting point.*

Taken directly from page 6 of the report.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Direct Feedback from PICYS young people to Independent Quality Evaluators

Young people's statements (taken from the report) included:

- ✓ *"PICYS had helped to find everything needed, including doctors, a GP, a counsellor and help with parenting. They've helped me with 'life' really".*
- ✓ *"PICYS helped me find a good GP". This young person appreciated the introduction to a doctor who was understanding of their particular needs so the young person feels able to go back to that same practice in future.*
- ✓ *"Before PICYS, I was not careful about looking after myself and my health. I felt awful. Gradually they have helped me to eat better and know the signs of when I am becoming unwell. I now use my phone to remind me when to take meds, exercise and eat. I am managing much better and feel better".*
- ✓ *"When I first came here, they gave me some food. I didn't even realise how hungry I was and how that made me weak and sick. Having something to eat made me able to think about other things to get me back on track".*
- ✓ *One young person commented that PICYS staff had good knowledge of available supports, so if they couldn't help themselves, they knew where to go for that help.*
- ✓ *"I don't do anything. Sometimes I can't get out of bed. It helps when the PICYS staff call me and even having an appointment is a step forward"*
- ✓ *"PICYS helped us to get six driving lessons. That was really good but in reality, it is impossible to get our licences with only six lessons. There are so many more jobs that we could get if we can drive, but how can we ever get enough practice. This would be a really good way to spend MHC money to help us.*

Specific Projects in 2016/17

"Loud and Proud" Young People's Voices – from Resilience to Healing – film project

PICYS was able to gain a \$1000 Community Arts grant through the Town of Cambridge to have young people produce a film presenting their views on the topic of healing, and their experiences of positive progression towards "healing". Thanks to Syrena, KJ, Taylah, Shannon, Emma and Hannah for their wonderful work making this film, ably supported and guided by Victoria Richards on her student internship and Tashi the videographer and producer. The film will be first publicly shown at the AGM. The Town of Cambridge Community Services staff loved the production.

Young People Speaking Out

During the year, we worked alongside a number of young people on different occasions to hear their opinions, views and experiences in life that might be helpful to share.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

- These including a session with Senator Louise Pratt visiting and sharing her experiences as a member of the LGBTI community, her earlier years growing up, and reinforcing the value of people being strong and proud. The young people also shared their experiences. An article was written called **“Pride and Politics” by a young person which was published in a number of PEAK organisations e-newsletters.**
- Similarly, **Syrena was interviewed by Out In Perth magazine editors** about her experiences of homelessness and the support she received from PICYS. This article was published in April edition of the magazine.
- Four young people produced a **short film called “Young People Chatting”** which they decided to do to promote PICYS ahead of a fundraising event. The film is available to view by going to the PICYS website and looking under the “resources section”.
- Recently **5 young people decided to nominate PICYS for an award in the Youth Affairs Council WA Youth Awards for 2017.** The young people wanted to acknowledge the sense of belonging and support they received from PICYS as young folk identifying as LGBTI.



Youth Expo Town of Cambridge

In April PICYS supported the Town of Cambridge Youth Expo by running the food stall, cooking sausage sizzles and proving cool drinks all day. All the organizing and staffing on the day was done by students who had their placements with PICYS during the year and a great day was enjoyed by everyone.

Soroptimists sponsored Young Women's Pamper Day

In November, the PILLAR staff were able to take a group of young women out on a social event with a little self-indulgence thanks to the support of the Joondalup Soroptimists. The focus was on personal wellbeing and being valued as an individual, and the young folk enjoyed some manicures and then a cup cake picnic in Kings Park together. The social time together and activities focused on individual self-worth and self-care was beneficial and greatly appreciated by the young women.

Hakea Prison

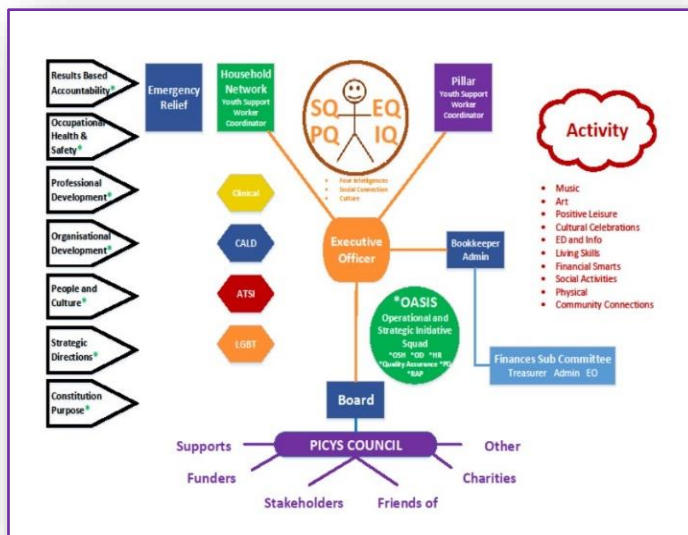
A special thanks to the men at Hakea for restoring our PICYS trailer as it was in an unroadworthy state. Now we are back in action to assist young people move their gear around and set up their homes.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Operational Organisational Diagram

PICYS Operational Diagram continues to reflect the best practices we adopt with the young people being front and center of everything we do. The specialist LGBTI focus has proven to be successful in providing a safe, inclusive and celebratory community evidence by the increase in representation. Overall the young people's comments and Results Based Accountability surveying feedback all provide a positive picture of the complete work of PICYS.

Likewise, our commitment to quality services has been evidenced through various Independent Quality evaluations and Audits, and again, most importantly through the feedback of young people.



Quality Management System

The QMS continues to be the platform from which all PICYS policies, procedures and forms are held and updated as needed. In the last year, we have developed a comprehensive Staff and Students Induction package.

The graphic is a promotional image for the Quality Management System (QMS). On the left, a signpost against a blue sky with clouds has four directional signs: **SUPPORT**, **HELP**, **ADVICE**, and **ASSISTANCE**. Below the signpost are logos for **PILAR** and **what's next**. In the center, the **PICYS** logo is displayed above the text "Welcome to your new QMS". On the right, a red arrow labeled **STAFF INDUCTION** points to a grid of 18 topics, each in a grey arrow-shaped box:

Governance	RAP
Program	Finance
HR	Marketing
OHS	Job Descriptions
OHS Noticeboard	Progress Reports
OHS Resources	Tools
Registers	Toolbox
Advertisements	Organisational
Data Collection	RBA

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Additionally, during the year we updated our website format and material, which is always a work in progress. Special thanks to Jai Ryan from Aberrant Development for his continued work and support with our website.

Our People

Let me start by acknowledging the core team who are so committed - Zoe, Robyn, Rachel, Chelsea, Katrina, Lucila, Misha, Damian, Tashi, Mitchell and Jennifer. These people are awesome, and to evidence my well-founded opinion, I refer to the Independent Quality Evaluators report below.

THE INDEPENDENT QUALITY EVALUATORS OBSERVATIONS AND COMMENTARY ON PICYS STAFF

- ✓ The PICYS staff demonstrated deep understanding of the importance of different aspects that contribute to health and well-being amongst the Young People. Strengthening self-realisation is an important process through the psychosocial approaches so that the Young People have support to work towards their own health and well-being goals. Staff members explained that they work with each young person according to their most immediate needs at that time.
- ✓ Almost all Young People interviewed were positive about their relationship with their support worker. Some Young People directly attributed the support of the PICYS staff with their improved ability to develop and maintain relationships with friends, partners, families and carers.
- ✓ Staff displayed sensitivity towards the status of relationships for the Young People with their family, carers, partners, friends; and the Young People in PICYS with each other.
- ✓ Staff act calmly and have an encouraging, respectful and relaxed attitude that helps Young People to feel at ease and which facilitates building friendly relationships between the Young People.
- ✓ Staff members demonstrate impressive skills and understanding of how to support Young People in their pathway to recovery. They demonstrate in many ways how they offer support to Young People but also aim to support them towards independence.
- ✓ There were many examples of how staff members work with Young People to assist them to take more control of their own lives such as encouraging them to connect with medical services, keep important appointments, maintain secure housing, consider their own health and well-being practices and address other specific socio-psychological needs.
- ✓ Two casual workers with lived experience of specific issues impacting on Young People are employed which assists Young People to have role models. These workers were seen to display PICYS values and standards in working with Young People in their journey towards recovery.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

During the reporting year PICYS had one staff person leave for new career opportunities, Lucila Lopez Gibson. Lucila made a positive contribution at PICYS in the Household Network service and in the new year took the opportunity to commence a Youthwork position at Seven Oaks High School.

With Lucila's departure, Robyn Cardy increased her hours to full time and we welcomed Misha Bruell joining the team. Misha has a wealth of experience in youth work in Perth and holds qualifications in Health Science and International Aide and is a talented musician.

This past year has also seen the valuable contribution of peer casual staff who have contributed greatly to the relationships and activities available to young people who attend PICYS. Special acknowledgements to Tashi Hall, Damian Smith, Jennifer Jackson and Mitchell Hall during the reporting period.

PICYS also wish to acknowledge the fabulous students who have participated in our team during the year including Jen, Casey, Cassey, Jordan, Joshua, Victoria, Emma and Maddii.



Staff Leave in 2016/17

During the 12-month period staff took a total of 221 hours of sick/carers leave (~29.4 days) compared to 222 hours in the previous year; and 639 hours of annual leave (~85.2 days) compared to 527 hours in the previous year.

All leave entitlements are accrued for on the Balance sheet.

Our Supervision

PICYS has a multilayered approach to our Supervision practices including;

- Regular individual clinical supervision for the two Services Coordinators.
- Peer Group Supervision with a clinical lead.
- Service Coordination (Household Network or PILLAR) and practice supervision in Service teams, and
- Fortnightly staff meetings for operational matters.

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Employee Assistance Program

PICYS' participates in the WANADA group purchased EAP service, and staff and volunteers have access to professional counselling services through this arrangement.

Professional Development 2016/17

PICYS has a strong commitment to continuous professional development that benefits both individual staff members and PICYS. This approach builds on the diverse range of qualifications, skills and experience already existing within the staff team and the continuous learning gained through our everyday work and relationships.

Key areas of professional development and training during 2016/17 included:

✓ National Suicide Prevention Conference	✓ Child Safe Organisations - CCYP
✓ Creating Recovery Plans - WAAMH	✓ WAAMH Conference
✓ Ethical Decision Making	✓ AOD & MH Workshop
✓ Opening Closets – Living Proud	✓ First Aid
✓ Applied Suicide Intervention Skills Training	✓ Fair Ground Conference - YACWA
✓ Binge Eating Disorder Forum	✓ VISPDAT training - RUAH
✓ Marketing – Alecia Hancock	✓ Learning for Purpose – UWA / WACOSS
✓ Working effectively with regular amphetamine using client's MHC	✓ Eating Disorders Conference
✓ Preventing Relapse & Resolution Breakdown - MHC	✓ Motivational Interviewing
✓ Intro to Trauma and Basic Counselling Skills - SARC	✓ Mental Health First Aid
✓ Engaging/Planning with Complex High Needs Clients	✓ Suicide First Aid
✓ Understanding and Supporting Gender Diversity	✓ MHC Data and Reporting
✓ Pushing Your Clinical Effectiveness to the Next Level	✓ Mental Health Consumer Rights
✓ Parents & Friends of Lesbian & Gay Support Group	✓ Homelessness and Mental Health forum - ShelterWA
✓ Employment Contracting - EmploySure	✓ Trauma Informed Care - WAAMH

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Conclusion

As you can see from the information contained in this report, 2016/17 has been a year of fabulous achievements, plenty of challenges - not always easy, and never a dull moment. Overall it has been rewarding and another year that PICYS has delivered on its mission and purpose, and has provided quality relationships and services to many vulnerable young people.

With the ongoing support of PICYS members, our supporters, funding bodies and partners we look forward to continuing the valuable work of "walking alongside young people".

Andrew Hall JP
Executive Officer

Check out the new Pledge Funding opportunity form on the inside back cover



EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Special Acknowledgements

PICYS' Association Member Organisations

- Cambridge Youth Centre
- Earthwise
- Living Proud *formerly* Gay & Lesbian Counselling Service
- Magenta
- Mission Australia
- Palmerston Association
- Red Cross WA
- RIVA Services
- Salvation Army Crossroads West
- St Georges Anglican Cathedral
- Starick Services
- Wanslea Family Services
- WA Substance Users Association
- Women's Health Services
- Youthlink

PICYS' Association Individual Members

- Steve Archibald
- Nic Hasting-James
- Christina Jones
- Mat Jovanou
- Darryl Milovchevich
- Mikayla-Jay McGinley
- Damien Smith
- Margaret Smith
- Wanjie Song
- Ben Tay
- Frankie Valvasori

Board Members since July 2016

- George Davies – Palmerston Rep
(from AGM 2016)
- Salli Higham – Cambridge Youth Centre Rep
- Mat Jovanou – Coopted
(to April 2017)
- Richard Scott – RIVA Services Rep
(to AGM 2016)
- Wanjie Song – Coopted
- Frankie Valvasori – Individual Member
- Marina Zafiris – Red Cross Rep
(July 2016 to April 2017)
- Steve Archibald – Individual Member
(to 2016 AGM)
- Ben Tay – Coopted
(from June 2016)
- Danica Scott – Mission Australia Rep
(from July 2016)
- Andrew Hall – Executive Officer
- Zoe Iveson – Coopted Staff Rep
- Jennifer Jackson – Minute Taker

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Staff

- Chelsea Bramich
- Katrina Browning
- Misha Bruell (*commenced Jan 2017*)
- Robyn Cardy
- Lucila Lopez Gibson (*resigned Dec 2016*)
- Andrew Hall
- Mitchell Hall (*Casual*)
- Tashi Hall (*Casual*)
- Zoe Iveson
- Rachel Marsh
- Damien Smith (*Casual*)
- Jennifer Jackson (*Casual*)

Volunteers

- All Board Directors
- Caito Smith
- Desiree Walsh
Business Development
- Mill Point Rotary Club members Busy Bee
- Jai Ryan
Website Assistance
- Jen Van Der Ende
Administration
- Danny Pagdo

Students

- Maddii - Notre Dame University
Behavioural Science
- Joshua – WAAMH Cert IV
- Victoria - Notre Dame University
Behavioural Science
- Jen Pen - Notre Dame University
Behavioural Science
- Casey – IKON Institute Art Therapy
- Cassey – IKON Institute Art Thera
- Jordan – Edith Cowan University Youth
Studies
- Emma – Edith Cowan University Youth
Studies

Key Partners

- Cambridge Youth Centre
- CrossRoads – Salvation Army
- Foundation Housing
- Mission Australia
- Rise Community Network
- Youthlink
- Youth Reach South

Key Contractors

- Butler Settineri - Auditing
- Dr. Darryl Milovchevich – Clinical
supervision
- Rare as Steve – Maintenance and
household set ups.
- HSEQ Capital – Risk management
- Rule Technology – IT

EXECUTIVE OFFICER'S REPORT – YEAR IN REVIEW

Funders, Sponsors and Donors

- Bakers Delight – Fred
- Castledine Gregory Law and Mediation
- Charity Link
- Child Protection and Family Services
- District 32
- Earthwise
- Food Rescue
- Hakea Prison
- Individual Anonymous Donors
- Local Residents
- Lotterywest
- Mental Health Commission
- Mill Point Rotary Club
- Scarborough Rotary Club
- Soroptimist Joondalup
- St Anselms Anglican Parish Kingsley
- Wythenshawe Foundation
- United Way
- Uniting Church Parish Floreat

TREASURER'S REPORT

Treasurer's Report

Overview of Fiscal Year ended 30 June 2017

The 2017 fiscal year proved a challenging year for PICYS, I therefore commend the EO and team for tactfully adapting and navigating through the circumstances which contributed towards the challenges.

One of the main challenges PICYS faced in the 2017 fiscal year was operating on a reduced revenue pool. Obtaining funding is always a challenge for organisations like PICYS, particularly given the current economic state of WA.

Despite this, through effective cost management, continued support from our donors and supporters (not identified) and our major contributors, namely:

- Western Australia Department for Child Protection & Family Support
- Western Australia Mental Health Commission
- Lotterywest

By means of generosity all-round, PICYS primary Government funded programs operated comfortably and within its means, continuing to deliver the valuable services it is recognised for. Translated into financials, although revenue for services was down quite significantly from the previous year, this was managed by reducing expenses deemed appropriate to continue operating efficiently. Overall financial performance during the period resulted in a marginal year-on-year increase in retained earnings of circa \$5k.

From a cash flow and management perspective, PICYS cash position increased year-on-year by \$5k as a result of the marginal surplus left over for the 2017 year. This is nevertheless invaluable and would give us a small head start for the next year.

Summary

Overall PICYS financial performance remained within the expectations of the Board as the organisation continues to strengthen its service delivery and customer service.

PICYS recognises that the current market environment continues to remain unclear and uncertain. At the same time, the organisation faces various areas of increased costs therefore placing the importance on broadening current base of means of obtaining funds. As an initiative for the 2018 fiscal year, PICYS executive have devised a list of 'Golden Opportunities' as means to explore alternative sources for securing funding and sponsorship, and also to grow its rapport in our community. The Board is therefore satisfied that the organisation remains on track with improving its financial policies, procedures and management.

Together with the Chairperson, we look forward to updating you in the future on the financial performance of PICYS and how the organisation is making a difference to the local youth community here in Perth.

Ben Tay
PICYS Treasurer

Independent Auditor's Report

Perth Inner City Youth Service Inc.

Annual Report - 30 June 2017

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Financial report
30 June 2017

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Statement of changes in equity	8
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General information

The financial report covers Perth Inner City Youth Service Inc. as an individual entity. The financial report is presented in Australian dollars, which is Perth Inner City Youth Service Inc's functional and presentation currency.

The financial report consists of the financial statements, notes to the financial statements and the Directors' declaration.

The financial report was authorised for issue by the members on 5th September 2017.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Directors' report
30 June 2017

The Board of Perth Inner City Youth Service Inc. submit the financial report for the financial year ended 30 June 2017.

1. Board members

The names of the Board of Members for the 2017 financial year are:

Salli Anne Higham – Chairperson	George Davies (appointed October 2016)
Frances Mary Valvasori - Secretary	Paul Fitzgerald (appointed October 2016)
Metodi Atanus Jovanou (to April 2017)	Daisy Ashworth (appointed October 2016)
Zoe Jane Iveson	
Richard Scott (to October 2016)	
Wanjie Song	
Steven Jarryd Archibald (to October 2016)	
Ben Tay	
Danica Scott	
Marina Zafiris (from August 2016 to April 2017)	

2. Company particulars

Perth Inner City Youth Service Inc is an association incorporated in Australia.

Principal place of business

22 Blencowe Street
West Leederville WA 6007

3. Principal activities

The principal activity of the Association during the year was working with young people in a non-judgmental and holistic way that fosters a belief in empowerment, integrity and collaboration, and which provides a safe and secure environment.

There were no significant changes in the nature of activities of the Association during the year.

4. Operating and financial review

The result from ordinary activities for the year ended 30 June 2017 was a surplus of \$4,781 (2016: \$55,813).

5. Significant changes in the state of affairs

In the opinion of the board, there were no other significant changes in the state of affairs of the Association that occurred during the year under review.

6. Events subsequent to reporting date

No matter or circumstance has arisen since 30 June 2017 that has significantly affected, or may significantly affect the Association's financial position, operations or the results of those operations in future financial years.

7. Environmental regulation

The Association's operations are subject to the laws of Australia, which impose environmental compliance and reporting obligations. The board are not aware of any significant breaches during the period covered by this report.

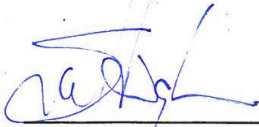
INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Directors' report
30 June 2017

8. Indemnification

Since the end of the previous financial year, the Association has not indemnified or made a relevant agreement for indemnifying against a liability any person who is or has been an officer or auditor of the Association.

On behalf of the Board



Name:
Position: Chairperson

Salli Higham

Dated at Perth this 5th day of September 2017.

AUDITOR'S INDEPENDENCE DECLARATION

As lead auditor for the audit of Perth Inner City Youth Service Inc. for the year ended 30 June 2017, I declare that, to the best of my knowledge and belief, there have been:

No contraventions of any applicable code of professional conduct in relation to the audit.

The declaration is in respect of Perth Inner City Youth Service Inc.

BUTLER SETTINERI (AUDIT) PTY LTD



MARIUS VAN DER MERWE CA
Director

Perth
Date: 5 September 2017



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INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Statement of profit or loss and other comprehensive income
For the year ended 30 June 2017

	Note	2017 \$	2016 \$
Revenue			
Grants received	9	535,892	614,596
Other Sponsorship and Funding		44,212	-
Interest income		9,922	11,009
Other income		19,320	46,304
		<u>609,346</u>	<u>671,909</u>
Expenses			
Accounting and audit	10	4,372	17,067
Advertising and promotion		1,362	2,777
Depreciation	5	25,453	23,250
General expenses		57,476	71,479
Insurance		13,173	13,085
Motor vehicle expenses		7,150	6,275
Property expenses		28,888	39,059
Employment costs		466,690	443,104
		<u>604,564</u>	<u>616,096</u>
Surplus before income tax expense			
Income tax expense		-	-
Surplus after income tax expense for the year		4,782	55,813
Other comprehensive income for the year, net of income tax		-	-
Total comprehensive income for the year		<u>4,782</u>	<u>55,813</u>

The statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes to these financial statements.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Statement of financial position
As at 30 June 2017

	Note	2017 \$	2016 \$
Assets			
Current assets			
Cash and cash equivalents	3	671,242	633,309
Prepayments		13,307	1,800
Trade and other receivables	4	1,798	4,859
Total current assets		<u>686,347</u>	<u>639,968</u>
Non-current assets			
Property, plant and equipment	5	<u>1,219,694</u>	<u>1,245,147</u>
Total non-current assets		<u>1,219,694</u>	<u>1,245,147</u>
Total assets		<u>1,906,041</u>	<u>1,885,115</u>
Liabilities			
Current liabilities			
Trade and other payables	6	27,055	28,259
Income in advance		20,111	2,763
Employee benefits	7	<u>26,453</u>	<u>26,453</u>
Total current liabilities		<u>73,619</u>	<u>57,475</u>
Total liabilities		<u>73,619</u>	<u>57,475</u>
Net assets		<u>1,832,422</u>	<u>1,827,640</u>
Equity			
General reserves	8	1,232,009	1,232,009
Retained earnings		538,628	533,846
Deferred grant income		<u>61,785</u>	<u>61,785</u>
Total equity		<u>1,832,422</u>	<u>1,827,640</u>

The statement of financial position should be read in conjunction with the accompanying notes to these financial statements.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Statement of changes in equity
For the year ended 30 June 2017

	Deferred grant income \$	General Reserve \$	Retained profits \$	Total equity \$
Balance at 1 July 2015	127,516	1,223,500	486,542	1,837,558
Other comprehensive income for the year, net of income tax	-	-	-	-
Movement	(65,731)	-	-	(65,731)
Transfer to reserves	-	8,509	(8,509)	-
Surplus for the year	-	-	55,813	55,813
Balance at 30 June 2016	<u>61,785</u>	<u>1,232,009</u>	<u>533,846</u>	<u>1,827,640</u>
Other comprehensive income for the year, net of income tax	-	-	-	-
Movement	-	-	-	-
Transfer to reserves	-	-	-	-
Surplus for the year	-	-	4,782	4,782
Balance at 30 June 2017	<u>61,785</u>	<u>1,232,009</u>	<u>538,628</u>	<u>1,832,422</u>

The statement of changes in equity should be read in conjunction with the accompanying notes to these financial statements.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Statement of cash flows
For the year ended 30 June 2017

	Note	2017 \$	2016 \$
Cash flows from operating activities			
Receipts from customers		619,833	596,823
Payments to suppliers and employees		<u>(591,822)</u>	<u>(612,757)</u>
Net cash from/(used in) operating activities		<u>28,011</u>	<u>(15,934)</u>
Cash flows from investing activities			
Interest received		<u>9,922</u>	<u>11,009</u>
Net cash from investing activities		<u>9,922</u>	<u>11,009</u>
Net increase/(decrease) in cash and cash equivalents		37,933	(4,925)
Cash and cash equivalents at the beginning of the financial year		<u>633,309</u>	<u>638,234</u>
Cash and cash equivalents at the end of the financial year	3	<u>671,242</u>	<u>633,309</u>

The statement of cash flows should be read in conjunction with the accompanying notes to these financial statements.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Notes to the financial statements
For the year ended 30 June 2017

Note 1. Significant accounting policies

The principal accounting policies adopted in the preparation of the financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

(a) Basis of preparation

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and Interpretations issued by the Australian Accounting Standards Board ('AASB'). For the purpose of preparing the general purpose financial statements, the Association is a not-for-profit entity.

These financial statements are presented in Australian dollars.

This general purpose financial report has been prepared in order to satisfy the reporting requirements of the Associations Incorporation Act 2015, the Australian Charities and Not-for-profit Commission and for distribution to members.

Historical cost convention

The financial statements have been prepared under the historical cost convention.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Association's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 2.

(b) Revenue recognition

Revenue is recognised when it is probable that the economic benefit will flow to the Association and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable.

Grants

Grants are recognised at their fair value when there is a reasonable assurance that the grant will be received and all attached conditions will be complied with.

Interest income

Interest is recognised on an accrual basis using the effective interest method.

Other revenue

Other revenue is recognised when it is received or when the right to receive payment is established.

(c) Income tax

As the Association is a charitable institution in terms of subsection 50-5 of the Income Tax Assessment Act 1997, as amended, it is exempt from paying income tax.

(d) Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

(e) Trade and other receivables

Other receivables are recognised at amortised cost, less any provision for impairment.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Notes to the financial statements
For the year ended 30 June 2017

Note 1. Significant accounting policies (continued)

(f) Property, plant and equipment

Plant and equipment is stated at historical cost less accumulated depreciation and impairment and property is stated at fair value. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Depreciation is calculated on a straight-line basis to write off the net cost of each item of property, plant and equipment (excluding land) over their expected useful lives as follows:

Land	0%
Buildings and improvements	2.5%
Furniture and equipment	20%
Motor vehicles	25%

The residual values, useful lives and depreciation methods are reviewed, and adjusted if appropriate, at each reporting date.

An item of property, plant and equipment is derecognised upon disposal or when there is no future economic benefit to the Association. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

Estimation of useful lives of assets

The Association determines the estimated useful lives and related depreciation and amortisation charges for its property, plant and equipment and finite life intangible assets. The useful lives could change significantly as a result of technical innovations or some other event. The depreciation and amortisation charge will increase where the useful lives are less than previously estimated lives, or technically obsolete or non-strategic assets that have been abandoned or sold will be written off or written down.

(g) Impairment of non-financial assets

Non-financial assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount.

Recoverable amount is the higher of an asset's fair value less costs to sell and value-in-use. The value-in-use is the present value of the estimated future cash flows relating to the asset using a pre-tax discount rate specific to the asset or cash-generating unit to which the asset belongs. Assets that do not have independent cash flows are grouped together to form a cash-generating unit.

(h) Trade and other payables

These amounts represent liabilities for goods and services provided to the Association prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

(i) Employee benefits

Wages and salaries and annual leave

Liabilities for wages and salaries, including non-monetary benefits, and annual leave expected to be settled within 12 months of the reporting date are recognised in current liabilities in respect of employees' services up to the reporting date and are measured at the amounts expected to be paid when the liabilities are settled.

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Notes to the financial statements
For the year ended 30 June 2017

Note 1. Significant accounting policies (continued)

(i) Employee benefits (continued)

Long service leave

The liability for long service leave is recognised in current liabilities. The liability is measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date using the projected unit credit method. Consideration is given to expected future wage and salary levels, experience of employee departures and periods of service. Expected future payments are discounted using market yields at the reporting date on national government bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

(j) Goods and Services Tax ('GST') and other similar taxes

Revenues, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

Note 2. Critical accounting judgements, estimates and assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. The resulting accounting judgements and estimates will seldom equal the related actual results. The judgements, estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are disclosed in the relevant section in the notes to the financial statements.

Note 3. Current assets – cash and cash equivalents

	Note	2017 \$	2016 \$
Cash on hand		200	200
Cash at bank		671,042	633,109
		<u>671,242</u>	<u>633,309</u>
Unrestricted		639,233	601,300
Restricted	8	32,009	32,009
		<u>671,242</u>	<u>633,309</u>

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Notes to the financial statements
For the year ended 30 June 2017

Note 4. Current assets – trade and other receivables

	2017	2016
	\$	\$
Trade debtors	1,798	4,859
	<u>1,798</u>	<u>4,859</u>

Note 5. Non-current assets - property, plant and equipment

	2017	2016
	\$	\$
Land and buildings – at valuation	1,200,000	1,200,000
Buildings and improvements - at cost	3,850	3,850
Less: Accumulated depreciation	(354)	(258)
	<u>3,496</u>	<u>3,592</u>
Motor vehicles - at cost	69,642	69,642
Less: Accumulated depreciation	(64,497)	(47,086)
	<u>5,145</u>	<u>22,556</u>
Furniture & equipment - at cost	39,730	39,730
Less: Accumulated depreciation	(28,677)	(20,731)
	<u>11,053</u>	<u>18,999</u>
	<u>1,219,694</u>	<u>1,245,147</u>

Property was revalued in accordance with the AASB 13 and AASB 116. Land and buildings are disclosed at fair value.

Movements in carrying amounts

Movements in the carrying amounts for the property, plant and equipment between the beginning and the end of the current financial year.

Balance at the beginning of the year	1,245,147	1,268,397
Revaluation	-	-
Additions & transfers	-	-
Depreciation charges	(25,453)	(23,250)
Carrying amount at the end of the year	<u>1,219,694</u>	<u>1,245,147</u>

Note 6. Current liabilities - trade and other payables

	2017	2016
	\$	\$
Other creditors and accruals	5,517	4,214
GST payable	2,965	3,576
Payroll liabilities	18,573	20,469
	<u>27,055</u>	<u>28,259</u>

INDEPENDENT AUDITOR'S REPORT

Perth Inner City Youth Service Inc.
Notes to the financial statements
For the year ended 30 June 2017

Note 7. Current liabilities - employee benefits

	2017	2016
	\$	\$
Provision for annual leave	25,289	25,289
Provision for long service leave	1,164	1,164
Total employee benefits	<u>26,453</u>	<u>26,453</u>

Note 8. Equity – general reserves

	2017	2016
	\$	\$
Property revaluation reserve	1,200,000	1,200,000
Vehicle replacement reserve	12,000	12,000
Equipment replacement reserve	6,500	6,500
Asset maintenance reserve	5,000	5,000
Household setup reserve	8,509	8,509
	<u>1,232,009</u>	<u>1,232,009</u>

Note 9. Grant income

	2017	2016
	\$	\$
House hold network	321,763	397,004
Pillar program	201,854	200,296
Lotterywest	12,275	14,971
Other	-	2,325
	<u>535,892</u>	<u>614,596</u>

Note 10. Remuneration of auditor and accountant

During the year, the following fees were paid or payable for services provided by the auditor and accountant:

	2017	2016
	\$	\$
Audit fees	3,122	2,400
Accounting fees	1,250	14,667
	<u>4,372</u>	<u>17,067</u>

Note 11. Contingent liabilities

The Association had no contingent liabilities as at 30 June 2017.

Note 12. Commitments

The Association had no commitments for expenditure as at 30 June 2017.

Note 13. Subsequent events

No matter or circumstance has arisen since 30 June 2017 that has significantly affected, or may significantly affect the Association's financial position, operations or the results of those operations in future financial years.


INDEPENDENT AUDITOR'S REPORT

**Perth Inner City Youth Service Inc.
Directors' declaration**

In the Directors' opinion:

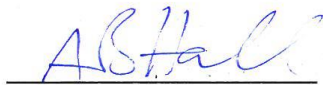
- the attached financial statements and notes thereto comply with the Australian Accounting Standards - Reduced Disclosure Requirements;
- the attached financial statements and notes thereto present fairly the Association's financial position as at 30 June 2017 and of its performance for the financial year ended on that date; and
- there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

On behalf of the board of Directors:



Name:
Position: Director

Salli Higham



Name:
Position: Chief Executive Officer

ANDREW HALL

Dated at Perth this 5th day of September 2017.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PERTH INNER CITY YOUTH SERVICE INC

Report on the Financial Report

Opinion

We have audited the financial report of Perth Inner City Youth Service Inc (the Association), which comprises the statement of financial position as at 30 June 2017, and the the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the management committee's declaration.

In our opinion, the accompanying financial report of the Perth Inner City Youth Service Inc. is prepared, in all material respects, in accordance with the Associations Incorporations Act 2015 WA and the Australian Charities and Not-for-profits Commission Act 2012, including:

- i) giving a true and fair view of the Association's financial position as at 30 June 2017 and of its financial performance for the year then ended; and
- ii) complying with Australian Accounting Standards - Reduced Disclosure Requirements.

Basis for Opinion

We have conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

We are independent of the Association in accordance with the auditor independence requirements of the Associations Incorporations Act 2015 WA, Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical requirements in accordance with the Code.

We confirm that the independence declaration required by the Associations Incorporations Act 2015 WA and Australian Charities and Not-for-profits Commission Act 2012, which has been given to the management committee of the Association, would be in the same terms if given to the management committee as at the date of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

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Information Other than the Financial Report and Auditor's Report Thereon

The management committee are responsible for the other information. The other information comprises the information in the Association's annual report for the year ended 30 June 2017, but does not include the financial report and the auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Management committee for the Financial Report

The management committee of the Association is responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards - Reduced Disclosure Requirements, Associations Incorporations Act 2015 WA, and the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the management committee determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the management committee are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the management committee either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australia Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:


INDEPENDENT AUDITOR'S REPORT

- Identify and assess risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain and understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management committee.
- Conclude on the appropriateness of the management committee' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the management committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the management committee with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

BUTLER SETTINERI (AUDIT) PTY LTD



MARIUS VAN DER MERWE CA
Director

Perth
Date: 5 September 2017

PLEDGE FORM

Pledge Form



22 Blencowe Street
West Leederville WA 6007
PO Box 1062
West Leederville WA 6901
Email: info@picys.org
Admin 9388 2791 Fax 9388 2793
www.picys.org.au

PICYS is committed to working with young people in a non-judgmental and holistic way that fosters a belief in empowerment, integrity and collaboration, and provides a safe and secure environment.

PICYS pledge to promote and support the positive wellbeing, appreciation, active participation and voice of young people in Perth & beyond.

Pledge Form

Donor Information (please print or type)

Name _____
Address _____
City, Post Code _____
Phone 1 | Phone 2 _____
Fax | Email _____

Pledge Information

I (we) pledge a total of \$ _____ to be paid: now monthly quarterly yearly.
I (we) plan to make this contribution in the form of: cash cheque EFT
 Form enclosed Form will be forwarded

Acknowledgement Information

Please use the following name(s) in all acknowledgements: _____

 I (we) wish to have our gift remain anonymous.

Signature(s) _____ Date _____

Please make cheques payable to:
Perth Inner City Youth Services
PO Box 1062
West Leederville WA 6901

Please make direct deposits to:
Perth Inner City Youth Service
BSB: 036051
ACC: 141668

"Serving Young People for over 30 years"
PICYS IS REGISTERED WITH THE AUSTRALIAN CHARITIES & NOT-FOR-PROFITS COMMISSION
ABN: 32 619 050 277
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PERTH INNER CITY YOUTH SERVICE

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MON/WED/FRI
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ABN 32 619 050 277